

ONLINE BANKING AND MOBILE APP

INITIAL LOGIN PROCEDURES FOR EXISTING ONLINE BANKING AND FNB MOBILE APP USERS AFTER AUGUST 24TH WILL BE AS FOLLOWS:

1. GO TO FNB WEBSITE WWW.FNBMCALESTER.COM OR MOBILE APPLICATION
2. LOGIN IN WITH CURRENT ACCESS ID OR USER ID
3. USE LAST 4 DIGITS OF SSN FOR PASSWORD(EXISTING PASSWORDS WILL BE DISABLED)

DEBIT CARDHOLDERS – GOING FORWARD OUR FRAUD CENTER WILL CALL YOU FROM **1-800-237-8990** OR TEXT YOU FROM THE SHORT CODE **96923** TO VERIFY PURCHASES. WE RECOMMEND TO SAVE THESE NUMBERS IN YOUR CONTACTS AND LABEL AS FRAUD CENTER.

TELEPHONE BANKING SYSTEM

INITIAL ENROLLMENT PROCEDURES FOR “FNB iTalk”

Same telephone number 918-426-2600

USE THEIR FULL ACCOUNT NUMBER AND FULL SSN TO SIGN IN.

Follow the prompts to establish a pin for login.

BANK STATEMENTS

WE ARE PRINTING BANK STATEMENTS FOR EVERY CUSTOMER ON AUGUST 20TH. THEY WILL START BEING MAILED OUT ON AUGUST 21ST.

THEN FNB WILL SEND STATEMENTS TO EVERY CUSTOMER ON AUGUST 31ST THAT WILL COVER THE PERIOD OF AUGUST 21ST- AUGUST 31ST.